

TERMS & CONDITIONS:

Return Policy

1. All items and sales are final.
2. No refund or exchange will be given on any goods or services purchase
3. A refund or exchange may only be considered if the following condition is applicable:
 - The goods are faulty beyond repair.
4. All goods must be returned to the store of purchase in person, we can not accept postal or couriered items / deliveries any postage or delivery costs incurred will be born by the customer.
5. A return or exchange can only be considered at the store from where the goods are purchased.
6. The item must be returned back to the store of purchase in the original condition it was sold i.e. unused, unworn and is in its original packaging
7. If you return items within 7 days of reporting we may refund only the current or last selling price of the item, whichever is less.
8. No refund or exchange can be given on items made to your specification unless there is a manufacturing defect or the goods are not as ordered.
9. For hygiene reasons certain jewellery items, turbans, footwear etc. cannot be returned if unwrapped unless faulty.
10. Any Junaid Jamshed stores in the UK or Junaid Jamshed International Limited will not be held responsible for any losses (consequential or inconsequential) or injuries incurred as a result of faulty goods or through misuse of the item.
11. The above mentioned policy applies to all goods and services sold at all participating Junaid Jamshed stores in the United Kingdom only.
12. Junaid Jamshed International Limited and its subsidiaries have the right to change its policy, terms and conditions at any time without prior notification.
13. All discretion lies with Junaid Jamshed International Limited.

All queries or comments can be directed to

Junaid Jamshed International Limited
Savile Business Centre
Mill Street east
Dewsbury
WF12 9AH
United Kingdom

Gift Voucher Terms & Conditions

1. This gift voucher can only be redeemed against products for sale at Junaid Jamshed UK store from where the voucher has been purchased.
2. Gift Vouchers have an expiry date of 18 months from date of voucher issue
3. Gift vouchers should be treated like cash. They cannot be replaced if lost or stolen.
4. This gift voucher cannot be exchanged for cash & is non-returnable or transferable.
5. Vouchers which are defaced, altered or cancelled will not be accepted.
6. This gift voucher may be exchanged for products of a higher or equal price than the face value on this voucher.
7. This gift voucher is redeemable in the UK only.
8. We reserve the right to change the Terms and Conditions at any time.
9. Vouchers must be handed to management or staff prior to placing an order
10. Junaid Jamshed International Limited reserves the right to amend these terms and conditions from time to time where it reasonably considers it necessary to do so (e.g. to change the scope of the gift card services, notify of the service's withdrawal or in the event of circumstances beyond its control) Reasonable notice of such changes will be given where possible

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